



Introducing Lennox® 10-Year Limited Extended Warranty Program

At Lennox, we recognize that current market conditions have led to an extremely competitive environment, and as a result, we face a challenging landscape. Lennox is committed to the success of our dealers and will continue to bring products, programs and promotions that keep you and your business ahead of the competition.

As part of our commitment to you, we are announcing the Lennox Extended Limited Warranty Program. It further enables you to provide your customers with peace of mind and assurance that they made a smart choice in doing business with your dealership and Lennox.

The new Lennox Program will supplement the basic five-year limited parts and compressor warranty on select Elite® and Merit® products with an additional five years of limited warranty coverage. The additional five years provides a total of ten years of limited warranty coverage for qualifying parts to the original owner. The Extended Limited Warranty Program requires online product registration within 60 days of installation. Coverage includes parts on eligible units, but does not include labor.

Eligible Equipment:

The Lennox Extended Limited Warranty Program is being offered on select gas furnaces, air conditioners, heat pumps, air handlers, residential packaged units, and coils in the Lennox Elite and Merit product lines.

Eligibility Requirements:

- R-410A Elite and R-410A Merit air conditioners, heat pumps, packaged units and air handlers, as well as Elite and Merit gas furnaces installed on or after March 1, 2009 are eligible.
- Equipment must be properly registered at www.lennoxwarranty.com within 60 days of the date of installation or closing date in the case of a newly constructed home, except where prohibited by law.
- Equipment must be installed in a residential application, which is an owner-occupied, single-family dwelling, including duplexes and condominiums. (This excludes rental property.)
- Equipment must be part of an AHRI-matched system.
- Equipment must be installed according to the Lennox installation instructions by a licensed professional installer or equivalent.
- Proof of required maintenance may be required by the Warranty Department in order to process warranty claims.
- All other terms and conditions set forth in the basic Lennox Limited Warranty remain the same.

Note: Eligible products sold and installed on or after March 1, 2009, in California and Quebec, Canada, will receive the Lennox Extended Limited Warranty without registration if all other eligibility requirements are met.

Online Registration:

Eligible products must be registered online at www.lennoxwarranty.com. In order for homeowners to have all the needed registration information, we recommend that Lennox® dealers use our consumer-friendly Leave Behind form (available on Davenet/Warranty Document Library) and instruct the homeowner to register the products within 60 days. Lennox will provide the unit model and serial number on the outside of the literature bag assembly provided with each eligible unit. If the homeowner needs assistance gathering this information, we will direct them to the installing dealer. Lennox is proud to provide the best products and services to our customers.

We are confident this added benefit will contribute to your ongoing success. Supporting documents to familiarize you and your employees with the new program are available on DaveNet® e-Business Website.

We appreciate your business and partnering with Lennox.



Tom Towe
Director, Residential Brand Management